

COLE INVESTIGATIVE AGENCY



THE GOLD STANDARD

IN PRIVATE INVESTIGATIONS

Litigation Support Specialist



About the Owner



Glenn E. Cole
Owner

Glenn Cole has been a licensed private investigator in the State of Texas for 22 years. During that time, Mr. Cole has investigated thousands of cases for some of the most prominent personal injury and defense firms in the cities of Houston and Dallas, as well as other firms throughout the state and nation.

CIA has also been retained by some of the nation's largest insurance companies, claim agencies and Fortune 500 Corporations, handling cases where several hundred million dollars were at stake.

There is no investigative assignment too small, too large, or too complex that the **Cole Investigative Agency** cannot handle, locally or nationwide. Our vast amount of investigative resources and years of experience allow us to exceed your expectations in a timely and professional manner.

Welcome

Cole Investigative Agency

A Full Service Investigative Agency

CIA serves the Legal, Insurance, and Corporate communities in Dallas, Texas, with nationwide and worldwide investigative capabilities.

CIA has the ability and experience to resolve your most demanding investigative assignments.

CIA is a licensed and fully insured Private Investigative Agency.

CIA Where state of the art technology is combined with the utmost in training and professionalism to provide you with the results you are looking for in an investigative agency.



CIA

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www.ColeIA.com



Services

Types of Services Available

- Witness Locates
- Criminal background investigations (local and nationwide)
- Civil background investigations (local and nationwide)
- Asset searches
- Surveillance
- Pre-employment background checks
- Subpoena service
- Insurance fraud investigations
- Investors due diligence
- Marital fidelity investigations
- Premises liability investigations
- Witness statements
- Resume verification
- Civil and Criminal records retrieval (local and nationwide)
- Employment history verification
- MVR's (driving history reports)
- Witness transportation
- Missing heir locates
- Spousal surveillance
- Personal injury investigations
- Railroad (F.E.L.A.) investigations
- Undercover investigations
- Credit reports (with signed release)
- Many other services available, please call to discuss your specific needs.

Attorney Services

Private Investigator Services for Attorneys



Our job as your investigators is to make sure that you look good in the end. We understand that by referring your client to us, you are extending your own credibility to us. We take the responsibility of representing you well very seriously and always handle your client's case professionally, ethically and tenaciously.

As an attorney, you have very specific needs. Although we pride ourselves on being able to handle whatever needs you may have, there are a small number of cases that we are frequently asked to undertake for our attorney clients. Some of those are as follows:

Locating Witnesses: You already have a large variety of internet based search tools and paid information services available to try and find someone yourself. Unfortunately, even these tools have their limitations and finding a witness may not be the most effective use of your time. At **Cole Investigative Agency**, we have the tools, knowledge, professional training and a rolodex that allows us to find witnesses quickly and affordably.

Interviewing & Statement Taking: When you need someone located, often times we find them in a new place, new town or even in a new state. What they know may help, but it also may not. At **Cole Investigative Agency**, our investigators who take statements have been professionally trained to work with witnesses to determine what they know and to document it in a way that you can work with.

Asset Searches: Successfully obtaining a judgment for your client is wonderful. Knowing that there are assets available to collect on that judgment is not guaranteed. That's where we come in. Either pre or post judgment, we assist attorneys and their clients in determining if their opposition has assets to collect upon, if they are already encumbered or where they are trying to hide them.

Background Checks: Having all the facts can make or break your pleadings, deposition or even your case. Our private investigators will dig deep to find out a persons real background. When you need the truth, **Cole Investigative Agency** can find it.

Surveillance: Nothing does a better job of demonstrating the truth than video. When your case involves an individual engaged in some behavior they deny doing or are prohibited from doing, we get it on film for you. From insurance fraud to violations of non-compete agreements, we can cover it.

We encourage you to contact one of our investigators to discuss how we may be of service to you.

Texas' Premier Private Investigative Agency



Asset Searches

If you have a civil judgment from a lawsuit or are thinking about filing a civil lawsuit but are unsure if the defendant is collectible, **Cole Investigative Agency** can help you find assets, even hidden assets including property, vehicles, employment, business ownership and more, and give you the information needed to collect on that judgment.



Our asset search products are designed to locate assets and give you the information you need for judgment collection or asset recovery, without wasting your money on information that you likely already know or could find for free on the internet. We are NOT an

information broker reselling asset information found in simple public record databases. **CIA** is the choice for those who need to know the truth before they waste valuable time and money chasing an uncollectible debtor. We are licensed private investigators based in Texas.



Asset Searches

Who Hires Us?

...collection agencies, debt collectors, asset recovery specialists, attorneys and individuals looking to collect judgments against individuals and businesses. Our clients cannot afford to purchase outdated or inaccurate information when trying to locate assets and collect judgments. Can you?

Cole Investigative Agency is based in Texas, but offers asset searches and debt collection products nationwide.



People Locates

Locating People

Missing person, locate someone, find address: however you are searching for a person, you have come to the right place for fast, affordable, professional help locating someone. There are many reasons why you may need to locate someone. Our job is to help you do so.



We are not a "People Finder Instant Search" database company that gives you old, outdated public record information. We are licensed private investigators specializing in finding people, quickly and cost effectively. We have access to data, sources and other specialists that allow us to get you the result you want, not excuses.

We find not only your subject's address(es). We also provide you with a current telephone number for them when available.



Why pay someone to find information you already have? When you work with **Cole Investigative Agency**, the more information you have about the subject, the less it will cost you.

Obviously, some people are harder to locate than others. Those wanted by law enforcement, hiding from creditors, drug users and others require more work to locate than the average person. We encourage you to tell us as much as possible about the person we are trying to locate ahead of time so we can give you an accurate perspective about the time and cost required.

What makes our missing person and people locate services stand out from the crowd:

- We are Private Investigators, not a database search company
- We provide 20 years of professional experience and judgment
- We GUARANTEE to meet your deadlines, not ours
- We tell you where all of the information we provide came from
- We have an actual investigator who will speak with you about your locate investigation
- Our people locate investigations are conducted by investigators, not databases. Tell us about your concerns and we focus on what you know about and care about most.
- We provide a detailed report of our findings
- As Licensed Private Investigators, our relationship is strictly CONFIDENTIAL



Surveillance is Our Specialty

- Workers compensation/Self-insured injury claims
- Subrogation recovery
- Domestic disputes
- Employee theft
- Non-compete agreement verification
- Labor disputes
- Drugs in the workplace
- Fidelity verification

CIA has the people and the equipment to get the job done right!



Surveillance

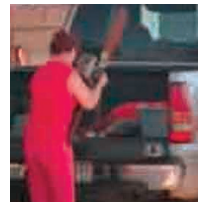
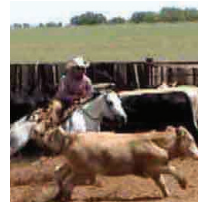
Approximately 85% percent of all surveillance contractors conduct surveillance out of their own personal vehicles. In these times of heightened awareness, it's nearly impossible to conduct surveillance in this manner without being spotted. **Cole Investigative Agency** utilizes a state-of-the art surveillance van that fits into any neighborhood. We get results where others can't! Give us a try, you will not be disappointed! Call for a no obligation quote.

Surveillance

Ask Yourself These Questions

- Are you satisfied with the performance of your current surveillance contractor?
- Are they using custom designed covert surveillance vans?
- Are they using state of the art digital video surveillance and recording equipment?
- Is their work product prepared in a professional manner that will stand up in court?
- Can they respond to your surveillance assignments on a last minute basis, even on out of town cases?
- Are their investigators professionally trained in advanced surveillance techniques and educated on the laws that govern surveillance operations?
- Are you or your clients able to speak directly with the field investigator during the surveillance operation?
- Do you routinely get the desired results?
- Are you getting your money's worth?
- Are you getting your client's money's worth?

**If you can't answer 'YES' to all of these questions,
you need CIA**





Criminal Investigations

Criminal Background Investigations

In Texas, there are several different major repositories of information on "criminal" records. Most deal with convictions only. What is a conviction? A conviction is when a judgment is handed down from a court indicating that the person in question was found guilty or pled guilty.

As we all know, in America, everyone is innocent until found guilty. Frequently people ask private investigators about searching the N.C.I.C. system (National Crime Information Center). Unfortunately N.C.I.C. is not available to the public. That does not mean that you are not interested to know that someone was arrested for rape and acquitted at trial due to lack of evidence, etc.

Five Levels

- Court Records. These are the best way to verify if a criminal action has been initiated against someone. The main problem with searching these records is the cost. The Texas county courts are not connected by computer and no statewide database of cases is available, meaning a search would have to be done in each county. We recommend that this be done in each county where the subject has shown current and prior residency.
- Texas Department of Public Safety. The Texas D.P.S. keeps a record of all criminal activity which is in the form of a searchable database. A search can be done immediately and is rarely off-line. The problem with this database is that the D.P.S. relies on the courts and municipal police departments to submit this information to them. This costs money to compile and process and our experience would indicate that this is not being done as quickly or efficiently as it should be. In some cases, we have found capital crimes from years ago where the person is in prison in Texas but this has not been reported to DPS. It is also very important to know that the information provided about the person being searched MUST be accurate or a false negative can be obtained.
- Texas Department of Criminal Justice. This source has an excellent database of everyone who has served time in a prison or otherwise been remanded to their supervision. It gives good detail about the crime and sometimes even pictures of the criminal. The only weaknesses with this source is that criminals who are not sentenced to prison time do not show up in this database and sometimes with more common names or limited information, confirmation cannot be made.

Criminal Investigations

- United States Federal Courts. This source contains records of all Federal Criminal Convictions in the U.S. Federal Court system. Unlike counties and states, this database is searchable throughout the entire United States.
- Arrests. Some data from Texas arrest records at the county jail level can be obtained legally through a private source. This information is excellent for determining if someone was arrested and processed at one of the available county jails.

We recommend that you call us and speak to a private investigator, free of charge, about which type of search or searches are appropriate for your needs. Lastly, if you see a free search or nationwide criminal record search, keep your credit card in your wallet and look elsewhere. There is no such search and you are purchasing nothing but a disclaimer and some old public record data. Call CIA today for immediate assistance at (214) 915-0341 or (866) 208-7419.





Corporate Investigations

Corporate Investigations

The elimination of any current problems in the work place and the prevention of future ones is what **Cole Investigative Agency** does best. We specialize in protecting corporate assets and screening both individuals and businesses before our clients are victimized.



Employee theft, fraud, misconduct, accidents and absenteeism cost corporations billions each year. Most firms that are victims either deny they are being victimized or simply give up because they do not know where to turn for help. At **CIA**, we provide our corporate clients with investigations including surveillance, undercover investigations, interviews and more that get them proof needed to release the employees, provide the evidence to law enforcement to seek prosecution and to support litigation to recover the loss. Expert investigative help is available at **CIA**.

A sample of our services provided to corporate clients includes the following:

- Workplace Surveillance
- Undercover Investigations
- Theft Investigations
- Accident Investigations
- Workplace Misconduct Investigations
- Absenteeism & Lost Time Investigations
- Asset Protection & Loss Prevention
- Stalking / Harassment Investigations
- Driving & Criminal Records
- Termination Assistance
- Vehicle Tracking
- Collection Assistance
- Customer & Supplier Screening
- Insurance Fraud Investigations

Our Clients

Legal and Corporate Clients

- Gordon & Rees, LLP
- The Mulligan Law Firm
- Collier Martini PLLC
- David Goodman & Madole
- Sullivan & Cook LLC
- Stephen J Raynor Attorney
- Fanning Harper Martison Brandt & Kutchin
- Dickinson Bartlett
- Bruegger & Mccollough
- Fletcher Farley Shipman & Salinas, LLP
- Bishop & Hummert P.C.
- Gibson McClure Wallace & Daniels, LLP
- Karel & Hicks ,P.C.
- Ekvall & Byrne LLP
- Sifford Anderson & CO ,P.C.
- Shackelford Melton & Mckinley
- Fee Smith Sharp & Vitullo, LLP
- Chamblee Ryan
- Reed Riordan
- Hoffman Kaliser & Messina, P.C.
- Winstead
- Godwin Ronquillo, P.C.
- Clouse Dunn, LLP
- Goins Under Kofler Crawford & Langdon, LLP
- Touchstone Bernays
- Macdonald Devin, P.C.
- Downs - Stanford, P.C.
- Vincent Lopez Serafino Jenevein
- Ford Harrison, LLP
- Kane Russell Coleman & Logan, P.C.
- Looper Reed & McGraw, P.C.
- Kurzner P.C.
- Cobb Martinez Woodward, PLLC
- Langley Weinstein, LLP
- Cowles & Thompson
- Dehay & Elliston, LLP
- Bailey Crowe Kugler & Arnold
- Strasburger Price, LLP
- Sedgwick & Sedgwick, LLP
- Walters Balido & Crain
- Cooper & Scully, P.C.
- Hays, McConn, Rice & Pickering Law Firm
- Beard Kultgen Brophy Bostwick & Dickson, LLP
- Thompson & Knight, LLP
- Law office of William M Didlake
- Thompson Coe
- Bracewell & Giuliani
- Munk Wilson Mandala, LLP
- Gregory L. Koss
- Padfield & Stout, LLP
- Law office of Wade Barrow
- Law office of T. Jeremy Wilson
- Law office of Robert Schwab
- Ralph C. "Red Dog" Jones, P.C.
- Law office of Carolyn Mitchell
- Law office of Kevin Ross
- Bell Nunnally & Martin, LLP
- The Beasley Firm
- Arnold & Taylor, PLLC
- The Harris Law Firm
- Trey Gordon Law
- Borum & Hancock, LLP
- The Carlson Law Firm
- Wentz & Zavarelli, LLP
- Lewis Brisbois Bisgaard & Smith, LLP
- Bennet, Weston Lajone & Turner, P.C.
- Art Lewis Attorney
- The Allen Law Firm
- Dale Henley
- Law Office of Benjamin Read
- Haynes & Boone, LLP
- Andrews Kurth, LLP
- Cokinos, Boisen & Young Law Firm
- Eggleston & Briscoe, LLP
- Fulbright Winniford, P.C.
- Henslee Schwartz, LLP
- Malesovas & Martin, LLP
- Ramey, Chandler, Quinn & Zito, P.C.
- Thompson & Reilley, P.C.
- Matrogiovanni Schorsch & Mersky, P.C.
- Naman Howell Smith & Lee, PLLC
- The Walker Law Firm
- Bryan A. Gamer
- Baker Botts, LLP
- Kyle Mathis & Lucas, LLP
- Hartline Dacus Barger Dreyer, LLP
- McCue Pauley and Associates, P.C.



Claims Agencies

Claims Agencies

- Arrowhead Claims Management
- Gallagher Bassett
- Flemming & Hall Administrators
- Mustang Claims Services, Inc.
- Cambridge Integrated Services Group
- Hertz Claims Management
- York Claims Service, Inc.
- TGA, Inc.
- Phoenix Indemnity
- Triton General Agency
- Broadspire
- Sedgwick Claims Management Services
- Midland Claim Administrators
- Meadow Brook Insurance Group
- Specialty Risk Services
- Elco Administrative Services
- TML Municipal League
- Risk Enterprise Management Ltd.
- Tetco Risk Management
- Hallmark Claims Service, Inc.
- Conwell Corporation
- Baldwin & Lyons, Inc.
- Innovative Risk Management
- Commercial Truck Claims Management
- A-Affordable Managing General Agency
- Apex Insurance Managers
- Deep South Surplus, Inc.
- Johnson Claim Service, Inc.
- American International Group
- Berkley Specialty Underwriting Managers
- Elco Administrative Services, Inc.

Insurance Clients

Insurance Clients

- Zurich American Insurance Co.
- Safeco Insurance
- Gulf Insurance Company
- Allstate County Mutual
- The Hartford
- State Farm Insurance Co.
- Travelers Insurance
- TIG Insurance Companies
- A.I.G.
- Fireman's Fund
- Kemper Independence Insurance Co.
- Mercury Insurance Co.
- Lincoln General Insurance
- Empire Fire and Marine Ins. Co.
- Southern Farm Bureau
- Imperial Fire and Casualty
- CNA
- Utica National Insurance Group
- Amerisure Mutual Insurance Co.
- Affirmative Insurance Services
- Great American Insurance Co.
- Texas Farm Bureau Insurance Co.
- Great West Casualty Co.
- Unitrin Specialty
- State and County Mutual
- Discover Property & Casualty
- Clarendon Insurance Co.
- Progressive Insurance Co.
- Penn National Insurance Co.
- National Independent Truckers Ins. Co.
- Colony Insurance Co.
- Bituminous Casualty Corp.
- Nationwide Insurance
- Kentucky Farm Bureau Insurance Co.
- Century Surety Co.
- Farm Bureau Insurance
- Geico Insurance
- Amerisure Mutual Insurance Co.

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